

Contact FESCO Service:

service@fescosales.com
410.379.5353 (MD)
804.752.6911 (VA)

www.fescosales.com
800.638.0926
f i g t y o u t

Maryland Service Center:

7010 Troy Hill Drive
Elkridge, MD 21075

Richmond Service Center:

11074 Air Park Road
Ashland, VA 23005

Mobile Service:

Fully Stocked Repair
Vehicles Available
To Come To You
In Emergency
Situations



What Makes FESCO Exceptional

Multi-Generation
Commitment - Experienced
Sales Staff - Outstanding
Vehicles - Dedicated Service Team -
Multiple Service Locations - Mobile
Service Fleet - Large Parts
Inventory - Loaner Car Program -
Extensive Supply Network - High
Quality Graphics Capabilities -
Technology Investment

"Our service experience went exactly as planned. FESCO completed the work in a timely manner and stayed in constant communication with me and my team. We had a very good experience overall."

-Norman Wines
Savage Volunteer
Fire Company



FESCO

EMERGENCY SALES



SERVICE DEPARTMENT

**Since 1953
Certified ASE -
EVT Technicians
Throughout The
Mid-Atlantic Region.
Full Service Facilities To
Service Your Vehicles' Needs**

 Horton



 **rosenbauer**
Firefighting Technology

 **MEDIX**
SPECIALTY VEHICLES





FESCO's gleaming 31,000 square foot main service facility includes 22+ bays & vehicle stalls, multiple permanent lifts and 6 sets of mobile lifts. The service facility is separated into three work zones for light, medium, and heavy-duty service and includes an indoor wash bay.

Our Service staff includes EVT & ASE Certified Master Technicians, and has the experience to maintain and repair your vehicle properly. FESCO provides its technicians with on-going training on the design and performance standards of the vehicles' specialized systems and equipment. We utilize the best practices in the service of our customer's vehicles.

SERVICE CAPABILITIES

- Full Service Hotline
- Manufacturer Specific Training
- Latest Diagnostic Equipment
- Elkridge, MD / Richmond, VA Shops
- 30+ Bays / Vehicle Stalls
- Certified MIG & TIG Welder
- Service Directors & Managers Onsite



REPAIR & PREVENTION

FESCO provides custom PM & Fleet Programs to maximize the availability of vehicles. These consist of scheduled servicing, inspections and vehicle repairs to prevent potential problems; and are used to proactively avoid or reduce vehicle breakdowns.

Preventive maintenance includes vehicle inspection, lubrication, adjustment, cleaning, testing, repair, and/or worn parts replacement.

FESCO's three mobile repair vehicles are on call for an emergency repair or routine maintenance. Each vehicle is fully-stocked with \$50,000+ of parts and supplies necessary to keep your vehicle in service.

TECHNICIAN CERTIFICATIONS

- Automotive Service Excellence
- Emergency Vehicle Technician
- Horton & Rosenbauer Certifications
- Master Medium/Heavy Truck Mechanic
- Automotive Technician
- Master Automotive Technician
- Parts Specialist
- Level I/II Ambulance Technician
- Master Ambulance Technician
- Fire Apparatus Design & Performance
- Law Enforcement Vehicles



OUR SERVICE COMMITMENT

To do what's right, the right way, every time; and to resolve the issue before it becomes an emergency.

FESCO represents manufacturers that build premium vehicles to withstand the constant rigors of emergency vehicle operations, with minimum down-time. We are confident that the emergency vehicles we represent will stay where they belong: in service.

